

CASE STUDY

ORDER MANAGEMENT

PROBLEM:

Poor visibility into inventory and order process, manual bottlenecks, increased errors, and disrupted flow of the entire process resulted in deteriorated fulfilment efficiency.

SOLUTION BY inoday:

We knew a new storefront with the right end-to-end solution might help them get the orders. Then, leveraging the elemental functionality of NetSuite's order management capabilities, we have helped our client experience streamlined order processing.

In this case, we converted the complex workflows by integrating sales, finance, and fulfilment.

The workflow can be understood like

Sales Quote > Order Fulfillment > Invoicing > Payment

