

CASE STUDY

Location: India

Spectra Net

User Brief:

Spectra Net is an internet service provider and they have established their significant presence in B2B and B2C business offerings.

Challenges:

They were facing challenges in day-to-day operation of Navision 2016.

Solution:

inoday discussed about the teething problems and restructured the implementation,

Issue list.

1.1: Invoice processing and revenue recognition: inoday implemented the revenue recognition cycle for invoice processing using some custom codes.

1.2: Workflow: Spectra Net required 11 level of workflow in which if the approver didn't respond within specified days on the transaction, it will be skipped and move to next level of approval.

Solution: inoday delivered the solution using workflow setup process and for skipping the approver after specified date delivered with custom code.

1.3: Approval on Email: Spectra Net asked for approval process on email

Solution: inoday developed a tool which opens the approval form on weblink, and the details will be available to approve using custom code.